

CEM Corporation

3100 Smith Farm Road, P.O. Box 200, Matthews, NC 28106- 0200 USA Phone 800-726-3331 or 704-821-7015 • FAX 704-821-7894

18 December 2023

To Whom It May Concern:

CEM Corporation appointed the following company for the calendar year 2024:

Israel Scientific Instruments, Ltd (I.S.I) PO Box 7790 Petah-Tikva 4951727 Israel

As an exclusive representative and distributor for CEM products in Israel, Israel Scientific Instruments, Ltd will be responsible for sales, supplies, warranty, service and technical support for all CEM products.

I.S.I. is the only authorized agent for sales and service jobs. Any other company offering pricing on CEM equipment in Israel does so without the consent of CEM Corporation. As such, CEM cannot and will not honor the warranty on equipment purchased through unauthorized sources.

Sincerely

Paul Greenwood Director of Worldwide Sales CEM Corporation